

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**

**TIRUPATI**

**This the 21<sup>st</sup> day of February'2024**

**C.G.No.116/2023-24/Kadapa Circle**

**CHAIRPERSON**

**Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>

*Between*

Sri. C.M. Suresh Naidu, C/O. PNR Complex  
(Anna Canteen) Near Old Bus Stand,  
Korrapadu Road, Proddatur, Kadapa District.

Complainant

*AND*

1. Assistant Accounts Officer/ERO/Proddatur
2. Dy. Executive Engineer/O/Proddatur
3. Executive Engineer/O/Proddatur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 20.02.2024 in the presence of the respondents and the complainant and having considered the material placed by both the parties, this Forum passed the following:

**ORDER**

01. The complainant filed the complaint stating that he utilized their service connection SC.No.2223101006501 under Category-II till 05.07.2023 and later the said service has been utilizing for social purpose (Anna Canteen) and the respondents changed the category from II to IV with effect from



30.12.2023 but not from 05.07.2023 and hence the CC bills from August 2023 to December 2023 are to be revised and the said bills should be under Category-IV instead of Category-II.

02. The said complaint was registered as C.G.No.116/2023-24/Kadapa and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the complainant is a tenant of the premises and he applied for change of category on 16.10.2023 but the same was returned as the said application was not filed by the registered owner/consumer of the premises by name Sri. Gopinath Reddy and then the complainant submitted the application for change of the category signed by the registered owner/consumer of the premises on 29.12.2023 and immediately the said application was processed and the category was changed with immediate effect from 30.12.2023. The respondents further submit that the change of the category will be effective only from the date of application by the registered consumer.

03. Heard both the parties through video conferencing.

04. Admittedly, the complainant is tenant of the premises and Sri. Gopinath Reddy is the owner/registered consumer of the premises. Admittedly, the change of category of the service will be effected from the date of application by the registered consumer of the premises. Here, in the case on hand, the registered consumer Sri. P. Gopinath Reddy applied for change of category of the service on 29.12.2023 and immediately the respondents changed the category of the service with immediate effect from 30.12.2023. Since the respondents immediately responded to the application of the registered consumer Sri. P. Gopinath Reddy, there was no delay in effecting



the change of category. Though the complainant earlier made an application for change of category of the service in October'2023, since he is not the registered consumer, the respondents rightly returned the said application and hence the complainant cannot claim the benefit of the change of the category from October'2023. The complaint is devoid of merits and is dismissed. No order as to costs.

05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 21<sup>st</sup> day of February'2024.

*Vijay* 21/02/2024  
CHAIRPERSON

*K. Ramasubrahmanyam*  
Member (Finance)  
21/02/2024

*Hanumanth*  
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate  
Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot  
No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.